

Unified victor ITV2 (DSC PowerSeries Neo) Intrusion Integration Release Notes

January 2016

This document provides important information regarding product features and installation instructions for victor Integration software for ITV2 Intrusion Integration. Read this file before installing the product.

Product: victor Integration Software for ITV2 Intrusion Integration

- Release: v4.6/4.7/4.7.1/4.8/4.8SP1
- Integration Software: v4.6.1339.0

1. Overview

The victor platform provides seamless integration with the ITV2 Intrusion Integration, allowing users of victor Unified Client to monitor and configure their ITV2 Intrusion Integration device hardware, alarms from within the victor environment.

2. Features

ITV2 Intrusion Integration supports the following features:

- DSC Neo Panels.
- Supports synchronization from and to the Panel on the following objects:
 - **Partition**
 - **Zones**
 - **Output**
 - **Virtual Zones**
- Supports the following actions to control the ITV2 Intrusion Integration objects from victor:
 - **Partition: Arm or Disarm**
 - **Zone: Bypass or Reset**
 - **Output: Activate or Deactivate**
- Firmware download from the panel.
- victor **Alarm Filtering, Virtual Keypad, Roles, and Object Association.**
- victor Client-side Event Management.
- Devices on victor **Maps** and **Health Dashboard.**
- 150 panels in a single CrossFire Server.

3. Hardware Requirements

ITV2 Intrusion Integration has the same hardware, software, and disk space requirements as the victor Application Server; if the target computer can install victor Application Server, then it satisfies ITV2 Intrusion Integration requirements.

4. Software Requirements

The victor Application Server Integration software for ITV2 Intrusion Integration requires the following software versions:

- ITV2 Intrusion Integration firmware:
 - Keypad: V01.10.01.51
 - Communicator TL280/TL280R: V04.11.04.31
 - DSC NEO Panel UA621 REV03: V01.12.01.13

- victor Unified Client: v4.6/4.7/4.7.1/4.8/4.8SP1

NOTE: The ITV2 Intrusion Integration server components cannot be installed on a victor Application Server MAS.

Close any running applications to avoid installation problems.

NOTE: Client workstations requiring ability to setup the ITV2 Intrusion Integration objects need to install the ITV2 Intrusion Integration client components.

5. Qualified Operating Systems

All Operating systems supported by victor are supported by this driver. Refer to victor product data sheets.

6. Qualified Hardware/Software

- C-CURE 9000 Standalone: v2.4/2.41/2.42/2.5
- victor Application Server: v4.6/4.7/4.7.1/4.8/4.8SP1
- victor unified client: v4.6/4.7/4.7.1/4.8/4.8SP1
- Supported ITV2 Intrusion Integration Panels:
 - DSC Neo Panel

7. Contents of the Installation Driver

The installation package for the ITV2 Intrusion Integration contains the following:

| File | Description |
|--|---|
| ITV2_Integration.exe | Installation program for the ITV2 Integration software |
| 8200-1147-24 C0_victor_ITV2_DSCTPowerSeriesNeoPanel_Integration_UM.pdf | victor ITV2 DSC PowerSeries Neo Panel Integration User Guide |
| 8200-1147-64 B0_victor_ITV2_DSCTPowerSeriesNeoPanel_Integration_RN.pdf | victor ITV2 DSC PowerSeries Neo Panel Intrusion Integration Release Notes |

8. Pre-Installation

Before the installation of the ITV2 Integration, ensure the following have been completed:

To perform the installation on the victor Application Server:

1. You must have appropriate Windows permissions.
2. You must have membership in the local Administrators group, or equivalent privileges.
NOTE: See the Microsoft Operating System document or system administrator for more information.
3. You must have installed victor Application Server with the following option:
 - ITV2 Intrusion Integration

To perform the installation on the clients:

1. You must have appropriate Windows permissions.
2. You must have membership in the local Administrators group, or equivalent privileges.

NOTE: See the Microsoft Operating System document or your system administrator for more information.

3. You must have installed Administration Workstation.
4. You must have installed Monitoring Station.
5. You must have installed victor client.

9. Installation

Perform the following steps to install the ITV2 Intrusion Integration Software:

Note: You must install the ITV2 Intrusion Integration in the same folder as victor. If the correct version of victor is not installed on your machine, a message is displayed stating that a supported version of victor is needed. Administrator privileges are required.

Installing on the Server:

1. Double-click the **ITV2 _IntrusionIntegration.exe** file. The Install Wizard begins. The ITV2 Intrusion Integration **Welcome** screen appears.
2. Click **Next** and follow the Install Wizard prompts.
3. On the **License Agreement**, select **I accept the terms in the license agreement** before clicking **Next**.
4. Click **Finish**.

Installing of Remote Clients:

1. Double-click the **ITV2 _IntrusionIntegration.exe** file. The Install Wizard begins. The ITV2 Intrusion Integration **Welcome** screen appears.
2. Click **Next** and follow the Install Wizard prompts.
3. On the **License Agreement**, be sure to select **I accept the terms in the license agreement** before clicking **Next**.
4. Click **Finish**.

10. Post Installation

After the installation is complete, you will need to launch the **Server Configuration Application** and restart the **CrossFire Services** by completing the following tasks:

Launching the **Server Configuration Application**, do the following:

1. Right-click the **Server Configuration Application** and select **Run as Administrator**.
2. Click **Start**.
3. Click **All Programs**.
4. Click **Tyco**.

Restarting the **CrossFire Services**:

1. Select the **Services** tab.
2. Click **Stop Service** for the **Crossfire Framework Services** and wait for all Services to show **Status: Stopped**.
3. Click **Start Service** for the **Crossfire Framework Services** and wait for the status to show **Status: Running**.
4. Click **Start Service** for the **Crossfire Server Framework Services** and wait for the status to show **Status: Running**.

5. On the **ITV2 Driver Service**, click **Start Service** and wait for the status to show **Status: Running**
6. Click **Start**.
7. Click **All Programs**.
8. Click **victor**.

11. Upgrading the ITV2 Integration

To upgrade the ITV2 Integration from v4.7/4.7.1 to v4.8/4.8SP1:

1. Upgrade victor to v4.8/4.8SP1.
2. Run the integration installer from **Programs and Features**.
3. Click **Resynchronize**.

To upgrade the ITV2 Integration from v4.6 to v4.7/4.7.1:

1. Upgrade victor to v4.7/4.7.1.
2. Run the integration installer from **Programs and Features**.
3. Click **Resynchronize**.

12. Issues and Limitations

- UDF attribute of personnel is not applicable.
- All event groups for one panel can have only one journaling option in **Alarm Filter**.
- The ITV2 Integration is supported by victor, however in the **License Manager** ITV2 Integration is not listed in the victor tab.
- In the case that the CrossFire server is installed with a remote SQL, you need to manually change the **Connection Strings** under the **Database** tab on the **Server Configuration Application** window. For more information regarding this limitation, please refer to the troubleshooting section of the *victor ITV2 Integration User Guide*.

End of Release Notes

The trademarks, logos, and service marks displayed on this document are registered in the United States [or other countries]. Any misuse of the trademarks is strictly prohibited and Tyco Security Products will aggressively enforce its intellectual property rights to the fullest extent of the law, including pursuit of criminal prosecution wherever necessary. All trademarks not owned by Tyco Security Products are the property of their respective owners, and are used with permission or allowed under applicable laws.

Product offerings and specifications are subject to change without notice. Actual products may vary from photos. Not all products include all features. Availability varies by region; contact your sales representative.

© 2016 Tyco Security Products.
All rights reserved.